



AZURA DELUXE®

RESORT & SPA HOTEL



FACT SHEET 2017 SUMMER SEASON



HOTEL INFORMATION

Name	: AZURA DELUXE RESORT & SPA HOTEL
Category	: 5 stars
Address	: Avsallar Mah. İncekum Cad. No 76 PK 07410 Alanya /Antalya TÜRKİYE
Telephone	: 444 85 07
Web page	: www.azuradeluxe.com
E-mail	: sales@azuradeluxe.com
General Manager	:
Sales & Marketing Manager	: Mesut TAĞAL
Open date	: 01.05.2015
Area	: 12 000 m2
Room capacity	: 330
Bed capacity	: 660
Floor	: 7
Elevators	: 4
Company name	: AZURA DELUXE RESORT & SPA HOTEL , ÖZ CEBECİ TUR.İŞL.TİC.AŞ.
Invoice Address	: Avsallar Mah. İncekum Cad. No 76 PK 07410 Alanya /Antalya TÜRKİYE
Tax Office & No	: Alanya VD. / 662 080 8397
Spoken Language	: Turkish, English, German, Russian
Pier Survey	: 1340 m2
Internet	: Wireless internet free of charge rooms and general areas
Beach	: 70 m private sandy

LOCATION

Antalya airport	: 98 Km
Antalya city centrum	: 115 Km
Gazipaşa airport	: 69 Km
Alanya centrum	: 22 Km
Avsallar	: 30 m
Manavgat waterfall	: 36 Km
Side ancient citr	: 42 Km

OTHERS

Payment options	: Cash, Visa, Master Card
Pet	: Not allowed
Voltaj	: 220 volt
Non smoken area	: According to Turkish Law 4207 it is forbidden to smoke in closed area



ROOM ACCOMODATION

Total Rooms : 330 Rooms

Toplam Bed Capacity : 660 Beds

Deluxe Room Land View : 40 Rooms Deluxe Room Sea View : 225 Rooms

Family Room Land View : 32 Rooms Family Room Sea View : 28 Rooms

Fantasy Room Sea View Terrace : 5 Rooms

DELUXE ROOM

Deluxe Rooms are located from the first floor to seventh floor in main building. In total there are 265 rooms. Each room has 28-30 m2 surface area and offer **LAND VIEW and SEA VIEW** options. The rooms have 1 bed room (1 double bed, 1 single bed), 1 bathroom, shower, 40 inch LCD TV with international satellite channels, music broadcast (TV), direct dialling telephone in bathroom and bedroom, electronic safe, minibar, coffe tea set up, VRF air conditioning system, desk , sofa, hair dryer, laminate floring, 4 m2 balcony.

Maximum accomodation in Deluxe Rooms are 3 person + 1 child.

FAMILY ROOM

Comfortable and spacious family rooms are located on each floor. In total there are 60 rooms. Each rooms has 43 m2 surface area and offer **LAND VIEW and SEA VIEW** Options. The rooms have 2 bed rooms (1 double bed and 2 single bed), 1 bathroom, shower, two LCD TV 40 inch with international satellite channels, music broadcast (TV), direct dialling telephone in bathroom and bedroom, electoronic safe, minibar, coffe tea set up, VRF air conditioning system, desk, sofa, hair dryer, laminate floring, 4 m2 balcony.

Maximum accomodation in Family Room are 4 adults +1 child.

SUPERIOR ODALAR

All rooms with sea views , jakuzzi on the terrace of the room has been specially designed for Honeymoons. In total there are 5 rooms, with a surface area 43 m2. The rooms have 1 bedroom (1 double bed), 1 bathroom, shower, 40 inch LCD TV with international satellite channels, music broadcast (TV), direct dialling telephone in bathroom and bedroom, electoronic safe, minibar, coffe tea set up, VRF air conditioning system, desk , sofa, hair dryer, laminate floring, 7 m2 terrace, a terrace with sun loungers.

Superior Rooms for 2 people (couple)

DISABLE ROOM

The rooms are specially designed for disabled guests with a surface area 30 m2. In total there are 4 rooms. All disables rooms located ground floor and features the same properties as Standart rooms. 4 m2 balcony.

Maximum accomodation in disabled room is 2 person

Common Services All The Rooms

Free of charge wireless internet Access in all rooms, key card system, bathrobe and slippers, hot drink set up (herbal tea, coffee, black tea, milk powder), Minibar is checked Daily and missing are completed , Daily room cleaning, bed linen change every 2 days , room service (paid).



FOOD SERVICE & RESTAURANTS

Service	Hours	Place	Service	Capacity
Breakfast	07.00 -10.00	Main Restaurant	Open Buffet	600 Pax
Late Breakfast	10.00 - 10.30	Main Restaurant	Open Buffet	600 Pax
Lunch	12.30 – 14.00	Main Restaurant	Open Buffet	600 Pax
Dinner	19.00– 21.00	Main Restaurant	Open Buffet	600 Pax
Soup and Early Breakfast	23.30 – 05.00	Main Restaurant	Open Buffet	600 Pax
Snack A la carte (beach)	12.00 – 16.00	Lyric Restaurant	A la carte	114 Pax
Fruit Show	12.00 – 15.00	Lyric Restaurant		
Waffle & Crepe	12.00 – 15.00	Lyric Restaurant		
Local Pastries(Gözleme)	12.00 – 15.30	Gözleme House		
Azura Meatball Sandwich	15.30 – 16.30	Pier		
Azura Simit “Bagel”	16.00 – 16.30	Pier		
Cookie, Cakes & Pastries	10.30 – 18.00	Patisserie Lobby		150 Pax
Ice cream	14.00 – 16.00	Dondolina (beach)		

❖ The Main Restaurant : **Diet buffet, Children Buffet (Only Dinner) , heater and blender for baby food, cooking Show units.**

A LA CARTE RESTAURANTS

Restaurants	Hours	Open days	Cuisine	Capacity
BELLA AZURA Restaurant	19.00 – 21.00	Open 2 days a week	Italian cuisine	40 pax
FIESTA Restaurant	19.00 – 21.00	Open 2 days a week	Ottoman and Mexican cuisine	40 pax
SHIN TON LEE	19.00 – 21.00	Open 2 days a week	Fish and Fareastern cuisine	40 pax

❖ A la carte A La Carte Restaurants reservastions can be made the Guest Releations Desk an the lobby. A la carte restaurants are paid, the first use of Italian veya Mexican A la carte restaurants are is free of charge.(**valid for minimum 5 nights accomodation**)

BEVERAGES SERVICES & BARS

Bars	Hours	Beverages Service	Kapasite
LOBBY PIANO BAR	10.00 – 24.00	Alcoholic and non-alcoholic drinks included concept	72 pax
CHA CHA POOL BAR	10.00 – 24.00	Alcoholic and non-alcoholic drinks included concept	72 pax
LYRIC BEACH BAR	10.00 – 18.00	Alcoholic and non-alcoholic drinks included concept	72 pax
PIER BAR	10.00 – 18.00	Alcoholic and non-alcoholic drinks included concept	100 pax
CIKS DISCO BAR	23.00 -02.00	Alcoholic and non-alcoholic drinks included concept	80 pax

- Minibar is checked daily and missing are completed. (Cola, Juice, mineral water, bottled water)

BEACH AND POOLS

The Hotel is located at the beach, The use the beach private just for our hotel guests, the beach is 70 m long, 200 m length of the pier, shower at the beach and pier, private pavillions on the pier, sunbathing areas, sunbeds, matress and beach towels.Pier bar services, soft and alcoholic drinks according to the hotel concept.

Pool	Number of Pools	Depth (cm)	Area (m2)	water	water Slide
Outdoor Swimming Pool	1	140	700	Fresh water	No
Indoor Swimming Pool	1	140	120	Fresh water	No
Kids Pool	1	40	30	Fresh water	1 small slide
Indoor Kids	1	25	25	Fresh water	No
Water slide pool	1	140	60	Fresh water	4 water slide

- ❖ Pools working hours 08.00 to 19.00
- ❖ Slide working hours : 10.00 – 12.00 and 15.00 – 17.00
- ❖ Indoor Pool is heated (Heating Only winter season)

ENTERTAINMENT & ANIMATION

Azura Deluxe Resort offers you entertainment for all tastes and all ages, live music, amazing parties, games and surprises. Games and entertainment will fill you with energy and leave in your mind unforgettable memories. Under the supervision of professional trainers during the day you will feel yourself better.

Table tennis, Beach volleyball, Darts, Boccia, Water gym, Dance courses, Step aerobics, Pool games, Water sports, Fitness, Game room

Dances, music, famous world's shows and musical's parodies, beach and pier parties, disco parties with DJ till morning, live music.Different themes at the pier, variable professional show groups.

MINI CLUB (KIDS CLUB)

Pool with one water slide, game ground, game rooms, cinema, open buffet in restaurant, hobby club, cameras and antibacterial floor covering in full equipped Miniclub, different activities including evening performances on the stage for moms and dads.

Banana boaing, mini-show parodies, clown show, luggler show, pool games, Indian games, dance courses, face painting, ability's show, cooking, flying kite, darts competitions, morning gym, micado game, origami, plasticine crafting, robber games, biscuits and cakes cooking etc.

Our Mini Club serves, children 4-12 years old children's between 10:00 to 12:30 / 14:30 - 17:00 hours



SYMPHONY SPA & WELLNESS MERKEZİ

Symphony Spa Center with original decoration and unmatched services opens for you: 2 VIP Spa Suites, Ayurveda room, 10 massage rooms, 2 hamams including one VIP hamam, sauna, steam room, massage shower, relax room, vitamin bar, indoor pool and professional gym.

Spa & Wellness Symphony 's experienced and professional staff, combined with the exotic atmosphere of the Far East tradition of the Turkish health care to women and men and applications and allow you a peaceful holiday.

Free of Charge Activities

Türkish Bath, sauna, relaxation area, heated indoor pool (heating only winter season), indoor children pool, fitness center, vitamin bar, steam room.

Chargeable Services

All massage and peeling , body treatments, Spa services, beauty salon ,VIP spa

OTHER SERVICES

FREE OF CHARGE ACTIVITIES

Food & Beverages services in main restaurants and bars included in the concept, orange juice (only breakfast), Turkish bath and sauna(09.00 to 20.00), all rooms have hot drink set up (Kettle, coffe, herbal tea, black tea, milk powder) , safe boxe in the rooms, wireless internet in the rooms and general areas, Minibar, Fitness Center (07.00 to 20.00,children under 18 y.o not allowed), animation activities, Disco, table tennis, beach towel (changing 08.30-12.00 / 14.00-18.00), mattress, sunshades, beach volleyball, water polo, pool games, morning gym, Step, aerobics, Darts, Boccia, baby highchairs, Mini club (10.00-12.30 / 14.30-17.00), water slides (opening hours 10.00 to 12.00 , 15.00 to 17.00), indoor and outdoor swimming pools (08.00 to 18.00)

CHARGEABLE SERVICES

Other local and imported beverages not included in the concept, all bottled beverages, A la carte Restaurants, Spa & Wellness services, VIP spa ,all massage services, beauty salon, telephone, fax, laundry services, doctor and health services, hairdresser's, market and shopping centers, room service (foods & beverages) , baby strollers, game center (open hours 09.30 to 22.00), rattan seats and rattan beds set on pier, billiard, rent a car.

MEETING ROOM

Name Of Hall	Width (m)	Length (m)	Height (m)	Area (m2)	Theatre	Classroom	Banquet	Coctail
GOLDEN HORN	23 m	24 m	3 m	550	450 pax	350 pax	300 pax	400 pax

Technical Equipments

Wireless internet, Barcovizyon (5500 ansi), barcovizyon screen (500x375 cm), barcovizyon screen (390x293cm), DVD-CD player, cordless and wired microphone, lectern microphone, collar microphone, Flipchart, sound mixer, lectern, stage, direction boards, sound system.



OTHER REMINDINGS

- ❖ **Lobby Piano Bar is open 24 hours from may 1 to september 30.**
- ❖ Alcoholic beverages are not served to children under 18 years old. Children under 18 y.o are not allowed to enter the disco.
- ❖ Alcoholic beverages are not served to the guests that have taken excessive alcohol in accordance to legal responsibility.
- ❖ Use of wristband is obligatory in the hotel area. In case of loss 10 EURO will be charged to your account, old wristband can be changed free of charge. Wristband should be returned to the reception on check-out.
- ❖ Do not lose the room key card. In case of loss 5 EURO will be charged to your account. Do not leave your card while you are absent in the room and do not give your card to anyone.
- ❖ In case of loss of towel or towel card 6 EURO will be charged to your account. Towels are changed once a day.
- ❖ Please be sure to check room hardware upon checking in to the room and report damaged hardware to Guest Relations Department. Please keep in mind that the room residents will be responsible for the damaged hardware and will be compensated accordingly upon checking out.
- ❖ Check-in time is at 14.00, check-out time is at 12.00. If you declare to the reception for your late check out, one day in advance, you can use your room until the stated time with a fee, according to hotel occupancy.
- ❖ We kindly request you not to bring food from restaurants and bars to the room in order to maintain maximum cleanliness and hygiene requirement.
- ❖ **Summer concept is valid between 20.04 – 31.10 dates.**
- ❖ **Opening and closing times can be changed by the Hotel management according to the weather conditions. Changes will be announced in the shortest time possible.**



ULTRA ALL INCLUSIVE CONCEPT 2017 SUMMER SEASON

Food Services & Restaurants

Breakfast	07.00 – 10.00	Main Restaurant	Open Buffet
Late Breakfast	10:00 – 10.30	Main Restaurant	Open Buffet
Lunch	12.30 – 14.00	Main Restaurant	Open Buffet
Dinner	19.00 – 21.00	Main Restaurant	Open Buffet
Soup and Early Breakfast	23.30 – 05.00	Main Restaurant	Open Buffet
Snack A la carte (Beach)	12.00 – 16.00	Lyric Restaurant (beach)	Chose from Menü
Fruit Show	12.00 – 15.00	Lyric Restaurant (beach)	
Waffle & Crepe	12.00 - 15.00	Lyric Restaurant (beach)	
Local Pastries "Gözleme"	12.00 – 15.30	Gözleme House	
Azura Meatball Sandwich	15.30 – 16.30	Pier	
Azura Simit "Bagel"	16.00 – 16.30	Pier	
Cookie, Cakes & Pastries	10.30 – 18.00	Lobby Patisserie	
Ice Cream	14.00 – 16.00	Dondolina (Beach)	

Beverages Services & Bars

Lobby Piano Bar	Open 24 hours	Alcoholic and non-alcoholic drinks included concept
Cha- cha Pool Bar	10.00 – 24.00	Alcoholic and non-alcoholic drinks included concept
Lyric Bar (Beach)	10.00 – 18.00	Alcoholic and non-alcoholic drinks included concept
Pier Bar (Pier)	10.00 – 18.00	Alcoholic and non-alcoholic drinks included concept
Ciks Disco Bar	23.00 – 02.00	Alcoholic and non-alcoholic drinks included concept

- Minibar is checked daily and missing are completed. (Cola, mineral water, bottled water, juice.)
- Local and import alcoholic beverages are served in glass.
- ❖ A La Carte Restaurants reservations can be made the Guest Relations Desk in the lobby. A la carte restaurants are paid, the first use of Italian or Mexican A la carte restaurants are free of charge.(valid for minimum 5 nights accommodation)

▪ Bella Azura	19.00 – 21.00	Open 2 days a week	(Italian cuisine)
▪ Fiesta Restaurant	19.00 – 21.00	Open 2 days a week	(Ottoman cuisine / Mexican cuisine)
▪ Shin Ton Lee	19.00 – 21.00	Open 2 days a week	(Fish /Far Eastern cuisine)

- ❖ Shin Ton Lee (Fish and Far East Cuisine) A La Carte Restaurants serves between the dates 01.06. – 30.09

FREE OF CHARGE ACTIVITIES

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CHARGEABLE SERVICES

Other local and imported beverages not included in the concept, all bottled beverages, A la carte Restaurants, Spa & Wellness services, VIP spa, all massage services, beauty salon, telephone, fax, laundry services, doctor and health services, hairdresser, market and shopping centers, room service (foods & beverages), baby strollers, game center (open hours 09.30 to 22.00), rattan seats and rattan beds set on pier, billiard, rent a car.

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