



2021 SUMMER SEASON
HOTEL INFORMATION FORM

ULTRA ALL INCLUSIVE CONCEPT


MIRACLE
RESORT HOTEL
LARA • ANTALYA • TÜRKİYE

Summer
season



www.miraclehotel.com

GENERAL HOTEL INFORMATION



Hotel Name : Miracle Resort Hotel
Address : Güzeloba Mah. Yaşar Sobutay Bulvarı No:34 Muratpaşa / ANTALYA
Telephone : +90 242-352 2121
Fax : +90 242-352 2111

Mail address : info@miraclehotel.com
Web page : www.miraclehotel.com

Year of opening : April 2005
Last Renovation : April 2016
Concept : Ultra All-Inclusive
The working period : All year

Area : 135.000 m²
The closest city Centre : Antalya Distance: 11 km
Airport : Antalya airport Distance: 15 km



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The closest city Centre : Antalya Distance: 11 km
Airport : Antalya airport Distance: 15 km

Location : Sea shore
Total rooms/beds number : 692 rooms / 1420 beds
Number of blocks : main building
Number of floors : 9 floors
Number of elevators : 6 elevators
Payment : Visa, MasterCard, Cash
Pets : Pets are not accepted in our Premise

Languages spoken by staff : Turkish, German, English, Russian, Dutch
Certificates : Blue Flag

ISO 9001: 2015 Quality Management System
ISO 22000:2005 Food Safety Management System
ISO 10002 : 2014 Quality Management System on Customer Satisfaction and complaints Management
ISO 14001:2015 Environmental Management System
OHSAS 18001:2007 Occupational Health and Safety System
Travelife Sustainability in Tourism Gold Award
Safe Tourism Certificate



ROOMS



Safe box	: Free of charge in the room and at the reception
Baby cote	: Available
Change of beds sheets	: Once in 2 days
Change of towels	: Daily
The rooms cleaning	: Daily
Mini bar's refill	: Daily

Standard rooms:

There are 425 standard rooms in our establishment. The room measurements are between 28-34 m² and 70% of our standard rooms has a sea view. Standard rooms consist of 1 room with twin beds and / or a French bed. Except of Handicap Rooms, all our rooms are equipped with a shower. The rooms are suitable for 2+2 or 3+1 accommodation.

Disabled rooms:

The total amount of disabled rooms are 11. The rooms in this category have been specially designed and have a Shower and ground decoration is laminate. These rooms are located on the ground floor of the hotel. Bed options are French or Twin sizes.

Connection rooms (Family rooms):

The total amount of connection rooms is 121. The connection room has the same features as a standard room. In this room category 2 standard rooms are connected by a private connecting door. Each room's capacity is 2+1.

Junior Suites:

In the junior suite room category there are 14 rooms. Each room measures 75 m². There is 1 bedroom, 1 living Room, a wide 100% sea view terrace, 2 bathrooms (WC bathtub and shower) are available. Maximum Accommodation capacity is 2+2 or 3+1.

General room features:

Our rooms are equipped with a carpet, balcony, shower, WC, hairdryer, direct telephone, mini bar, LCD TV (satellite), safe box (electronic safe), centralized air conditioning. The working hours of the air conditioner are regulated by the hotel management, according to the weather conditions. (Electric voltage 220V)

*Handicapped room's ground decoration has been build by Laminate.

* The smoking is prohibited in indoor places and in the rooms.



Rules of package

- The check-in time to the rooms is at 14:00 o'clock.
- Check-out time from the rooms is at 12:00 o'clock.
- Local and imported alcohol and non-alcohol drinks specified by hotel management are served between 08:00-02:00 o'clock.
- Especially for outdoor outlets, the Management decides on all opening and closing dates and working hours which are planned for according to the weather conditions and seasonal necessities.
- Alcohol drinks will not be served to the guests under 18 years old.
- Operation and service hours can be changed during the season.
- The Hotel Management when required, has the right to make changes in the beverage concept, free and extra charged activities & facilities.
- In our property, it is forbidden to use Shisha both in rooms and indoor/outdoor areas.

FOOD AND BEVERAGE SERVICE



Food Service

Breakfast	(open buffet)	TURKUAZ(Main Restaurant)	08.00-10.00
Late breakfast	(mini buffet)	TURKUAZ(Main Restaurant)	10.00-11.00
Lunch	(open buffet)	TURKUAZ(Main Restaurant)	12.30-14.30
Dinner	(open buffet)	TURKUAZ(Main Restaurant)	19.00-21.30
Midnight Snack	(mini buffet)	TURKUAZ(Main Restaurant)	24.00-05.00
Traditional Pastry		Garden Area	12.00-16.00
Turkish Ravioli & Pide		Pide House (Anatolia Restaurant)	12.00-15.00
Döner		Döner House (Lagos Restoran)	12.30-14.30
Fast Food		Pool Bar	12.00-16.00
Baked Potato		Pool Bar	12.00-16.30
Fruid Service		Gardenia Food Court	15.00-17.00
Grill Meatball		Snack Bar	16.00-18.00
Ice Cream		Gardenia Food Court	14.00-18.00
Cookies		Loby Bar	17.00-18.00
Room Service		Extra Charge	24 Hours



Beverage Services

Lobby Bar	Specified local and import drinks within the concept	08.00-02.00
Pool Bar	Specified local and import drinks within the concept	10.00-23.30
Beach Bar	Beer, Soft and hot drinks service	10.00-18.00
Disco	Specified local & import drinks within the concept	23.30-02.00
Bridge bar	All beverages are extra charge	18.30-23.30
Garden area	Beer & wine and Soft drinks	16.00-18.00



A La Carte Restaurants

Details:

Our open buffet meal concept is served by our chefs within the scope of Covid-19 measures.

Theme buffets on certain days during the week.

Diet Buffet, Vegeterian Buffet

Hot Bagel and Pastry Varieties during breakfast.

Turkish Pizza (Pide) / Gözleme during lunch and dinner.

Freshly squeezed fruit juices are extra charged

During Midnight snack beers,wine,soft drinks and hot drinks.

Minibar Contents:

- Water - Sprite - Fanta - Mineral Water- Cappy Fruid Juice - Efes Pilsen Beer
- Nestle Chocolate Wafer- Salted Peanuts- Ülker Pretzel
- During your stay, your mini bar will be filled up once daily. (Between 09.00-17.00 hr.)

A La Carte Restaurant Services



- Set Menu (Italian Cuisine)
- Reservation fee per person 10 €
- Specified local and import drinks within the concept

19.00-21.30
Opening: 1 April
Main Building



MEXICAN
A LA CARTE RESTAURANT

- Set Menu (Mexican Cuisine)
- Reservation fee per person 10 €
- Specified local and import drinks within the concept

19.00-21.30
Opening: 1 April
Main Building



- Set Menu (Fish Restaurant)
- Reservation fee per person 10 €
- Specified local and import drinks within the concept

19.00-21.30
Opening: 1 April
Outside



ANATOLIA
RESTAURANT

- Set Menu (Turkish Cuisine)
- Reservation fee per person 10 €
- Specified local and import drinks within the concept

19.00-21.30
Opening: 1 April
Outside

Details:

-Our A'la Carte Restaurants reservation time period is between 09.30-15.00 on daily basis. Reservation fee is Per Person 10 Euro-.

-Lagos and Anatolia A'la Carte Restaurants 0-6 years old, children not allowed. Miracolo and Mexican restaurants are accepted as children.

-Restaurants operate 7 days a week. Hotel Management determines which days the restaurant will be closed.

Others:

-Except for the products, that have been forbidden for exportation or whose permission has been banned by the government.

-Premium Drinks are served at the Bridge Bar. All premium labeled beverages are extra charged.

-The Hotel Management keeps the right to change brand and product when required.



MINI CLUB



Working hours: 10.00 - 12.30 / 14.30 - 17.30

Mini Club (04 - 08 age)

- Face Painting
- Cartoon Film (Mini Cinema)
- Handwork – Hobby work
- Painting Activity
- Table games

Maxi Club (09 - 11 age)

- Maxi Bowling Game
- Maxi Dart Game
- Puzzle Game
- Maxi Cinema

- Every Evening Mini Disco Activity
- Baby Chair in main restaurant
- Baby Sitter Service (with Reservation / Extra Charge)

EXTRA SERVICE



- Some Premium labeled beverages
- Bridge bar (premium beverages)
- 24 hr Room service
- Telephone
- Laundry
- Professional football pitches
- Meeting rooms & equipments

- Diving Center
- The tennis courts' lighting, equipment and lessons
- Game room (game land, Atari, electronic activities)
- Doctor service
- A 'la Carte restaurants (Reservation fee)
- Baby Sitting (with Reservation / Extra charge)
- Spa Center
- Wedding & Banquet area organizations
- Pavillon

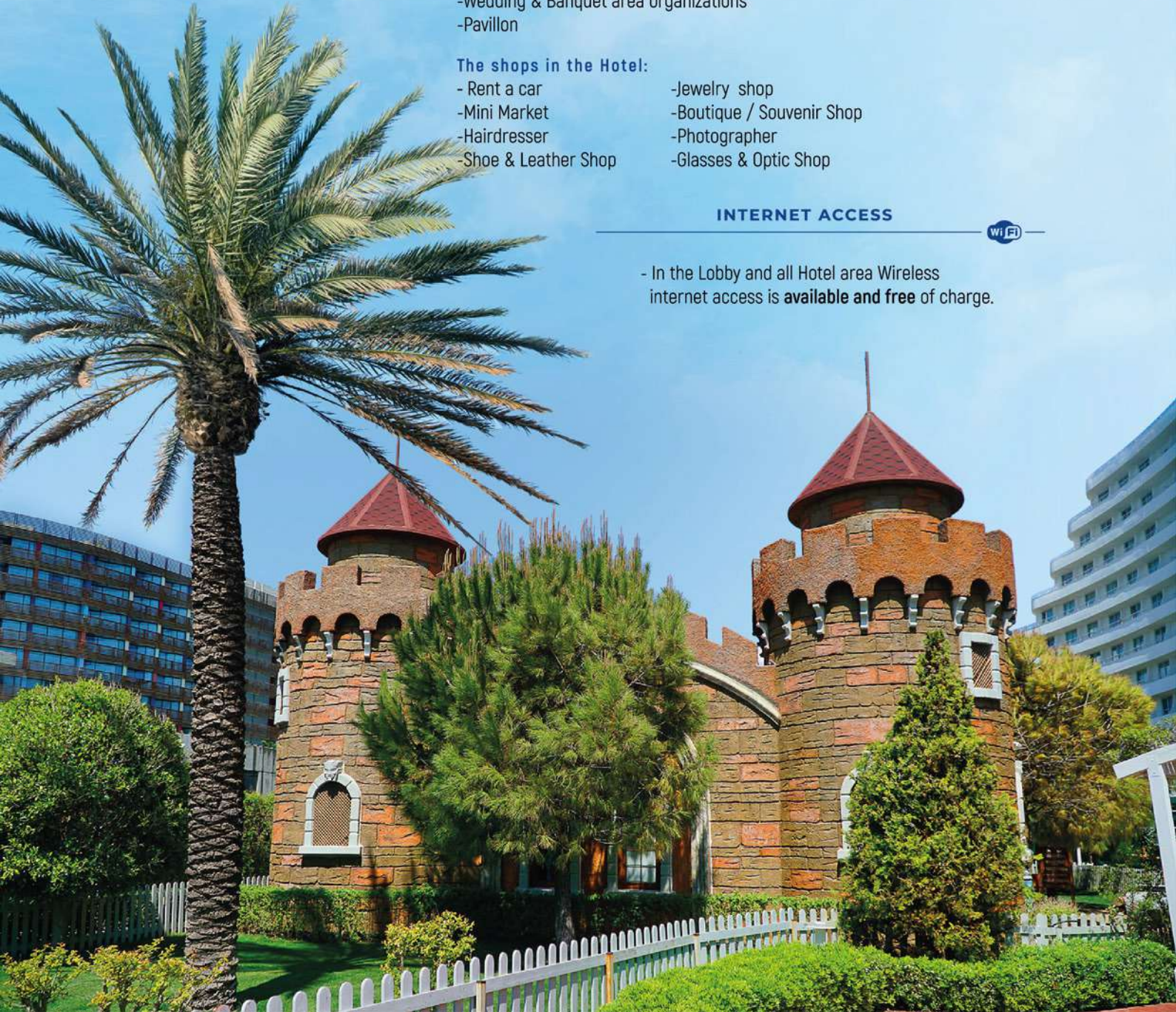
The shops in the Hotel:

- Rent a car
- Mini Market
- Hairdresser
- Shoe & Leather Shop
- Jewelry shop
- Boutique / Souvenir Shop
- Photographer
- Glasses & Optic Shop

INTERNET ACCESS



- In the Lobby and all Hotel area Wireless internet access is **available and free** of charge.



SPA & WELLNESS



Extra Spa treatments are:

- Peeling and foam

Massages:

Classic Massage	Sports Massage	Thai Massage	Bali Massage	Ayurveda Massage
Reflexology	Shiatsu Massage	Lymph Drainage	Medical Massage	Hot Stone Massage
Aroma Therapy	India Head Massage	Anti stress Massage	Sultan Massage	

- Slim Scalp & Stretch-Mark Treatments
- Facial & Body Care

Free services in SPA center:

- Slim Scalp & Stretch
- Mark Treatments
- Facial & Body Care

ACTIVITIES & SPORTS OPPORTUNITIES



- 4 Tennis courts (hard ground)
- Day-time activities and Evening Shows
- Day-time Themed Parties
- 1 Basketball ground
- Darts, table tennis
- Gymnastics, Zumba, Yoga, Boccia, Belly Dance, Pilates, Water Gym, Pool Game
- Backgammon, chess, cards
- Disco
- Deck chairs and mattress in the indoor and outdoor pools
- Beach volleyball
- Mini golf
- Water Polo
- Fitness center
- Indoor swimming pool (heated in winter)
- Animation
- Live Music

THE BEACH AND POOLS



Beach Condition	: Sandy	Pier length	: 54m	Şemsiye, şezlong	: Free of charge
Beach length	: 150m	Pier width	: 4m-22m	Beach towels	: On arrival please apply for your towel card. In case of loss 10 euro will be charged for each card / towel.
Beach width	: 60m	Pier area	: 396 m ²		

Outdoor pool	: Fresh water	Outdoor pool depth	: 145 cm.
Outdoor pool area	: 3500 m ²	Outdoor children's pool depth	: 45 cm.
Outdoor children's pool area	: 350 m ²		

Handicapped pool	: Fresh water	Outdoor pool depth	: 145 cm
Outdoor pool area	: 158 m ²		

* There are ways to provide access to the sea and pool for disabled guests and there is a private portable lift for the disabled guests.

Pool with slides	: available/3 bands	Depth	: 125cm
Green slide's size	: length : 71m	Width	: 70x100cm Height : 9.2m
Yellow slide's size	: length : 22.5m	Width	: 50x200cm Height : 6.5m
Blue slide's size	: length : 61m	Width	: 80x140cm Height : 6.5m

Children's pool slides	: available/2 bands	Depth	: 85cm
Children's pool slide's 1 size	: length : 9m	Width	: 50x200cm Height : 3m
Children's pool slide's 2 size	: length : 2.50m	Width	: 60x70cm Height : 3.40m

Indoor pool	: with heating/non-salted water	Indoor pool depth	: 145cm
Indoor pool area	: 175m ²	Indoor children's pool depth	: 45cm
Indoor children's pool area	: 7m ²		

MEETING ROOMS



Hall Name	Floor	Theatre	Class	"U" Table	Cocktail	Round Table	Feast	Space (m2)	Height(m)	Length (m)	Width (m)	Daylight
Olympos Hall	-1	1100	800	-	1200	650	1000	1200	4.8	55	22	-
Olympos1	-1	350	250	-	500	200	400	550	4.8	21.2	26	-
Olympos 2	-1	300	200	-	300	160	200	375	4.8	16.4	22	-
Olympos 3	-1	200	150	-	250	140	180	300	4.8	16.2	19	-
Foyer Olympos	-1	-	-	-	700	-	-	450	4.6	25	18	-
Phaselis 1	Lobby	80	60	40	100	40	-	115	2.6	15	7.5	+
Phaselis 2	Lobby	40	24	15	-	20	-	60	2.6	8.2	7.5	+
Phaselis 3	Lobby	80	60	40	100	40	-	105	2.6	14.7	7.3	+
Phaselis-4	Lobby	40	24	15	-	20	-	63	2.6	9	7	+
Phaselis-5	Lobby	100	70	42	110	40	-	115	4.1	15.4	7.3	+
TV Hall	Lobby	80	60	40	100	40	-	160	2.6	16	10.4	+



FOOTBALL PITCHES



	SIZE	IN HOTEL	MIRACLE SPORT COMPLEX (5 KM)	LIGHTING	GRANDSTAND
A	68 m X 105 m	X		X	
B	50 m X 100 m	X		X	
C	30 m X 50 m	X			
D	68 m X 105 m		X	X	X
E	68 m X 105 m		X	X	
F	68 m X 105 m		X	X	



WEDDING & BANQUET



Our hotel has 1400 square meter open air banquet space available right on the beach. Within this area we can accommodate up to 1000 guests as Gala dinner set up. We also have a professional sound & lighting system, a private rehearsal room for the bride & groom and a rehearsal room for the orchestra.

SOUND SPECS:

- 2 Zeck Carnivals (215.2)
- 2 Das Action Sub bass (2*18)
- 2 RCF Monitors (ART 312)
- 2 Shenneizer EW 100 Cordless Microphones
- 6 Shure SM58 Corded Microphones
- 1 Soundcraft Spirit Volume Mixer

LIGHTING SPECS:

- General area lighting systems
- 4 Ledwash Moving heads
- 4 Sharpy Beam Moving heads

STAGE SPECS:

- 6 meters side length
- 7.5 meters front length
- 80 cm height from ground
- 4 meters ceiling height

