

# 2019 SEASON "WELCOME TO THE REAL WORLD OF TURKISH HOSPITALITY"

#### GENERAL INFORMATION ABOUT THE HOTEL / ALL INCLUSIVE CONCEPTS

Name : CRYSTAL GREEN BAY RESORT & SPA

Class : 5 \*\*\*\*\*

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CEO : Umman ÇETİNBAS

Sales & Marketing Director : Özcan ŞİRİN

Facility Area : 56745 m²; whereby 9.745 m² Building and 47.000 m² Hotel

Garden Area

Opening Year : 1991 Last Renovation : 2017

Hotel Buildings : Main Building of 3 Floors and Annex Buildings of 3 Floors

Our hotel is constructed directly on the beach of Güvercinlik-Kuyucak Bay and is located only at 12 km from the Bodrum International Airport, and at 23 km from the city center of Bodrum.

With its different architecture and the extraordinary beauty of the environment, offering a private fine sandy beach of 250 m length as well as a variety of pools and aquapark with 2 slides covering 973 m<sup>2</sup>. The Hotel area of 56.745 m<sup>2</sup>, total capacity of 291 rooms.

In order to grant our guests a pleasant stay, our **"All Inclusive"** concept starts with a warm welcome to our guests upon arrival by offering them Turkish traditional sweet called "cezerye" and a glass of Turkish sweet fruit drink called "sherbet". We continue with showing our traditional Turkish hospitality, including a wide range of food and drinks and hereby we aim to guarantee 100% happiness and satisfaction.

There is fully equipped SPA health and beauty center (skin and body treatment).

34 rooms have direct sea view, 257 rooms have garden and forest view, all rooms with balcony. They are comfortably decorated and designed for a superb holiday stay. Room amenities: laminate or ceramic floor, key-card system, safe box, LCD-TV with satellite broadcasting and music channel, split air conditioning, fire detector, mini bar and direct dial telephone. Bath amenities: shower, telephone, hairdryer and 220 volt electricity supply. Non smoking and handicapped rooms are available.



#### **NUMBER OF ROOMS: 291**

NUMBER OF BEDS: 900

34 rooms have direct sea view, 257rooms have garden and forest view.Normal or French Balcony. Room amenities: laminate or ceramic floor, key-card system, safe box, LCD-TV with satellite broadcasting and music channel, split air conditioning, fire detector mini bar, and direct dial telephone. Bath amenities: shower, telephone, hairdryer and 220 volt electricity supply. Non smoking and handicapped rooms are available.

# **Standard Rooms:**

74 Standard Rooms (2 special handicapped rooms and Non-smoking rooms are available).

Maximum Capacity : 2 pax(French bed or twin bed)

Size of the Room  $: 20 \text{ m}^2$ 

## **Big Standart Room:**

125 rooms.

Maximum Capacity : 2+1 pax(French + Sng or French + Sofa or French + Extra Bed)

Size of the Room : 23 m<sup>2</sup>

#### Standart Room with Bunkbed:

71 rooms.

Maximum Capacity : 2+2 or 3+1 pax Size of the Room : 23-26 m<sup>2</sup>

#### Family Rooms:

12 Rooms .1 French Bed+2 Twin Beds.

Maximum Capacity : 4 pax Size of the Room : 34 m<sup>2</sup>

2 bedrooms, 1 bathroom, and all standard room amenities are available.

#### Family Rooms with Bunkbed:

9 rooms

Maximum Capacity : 5 pax Size of the room : 34 m<sup>2</sup>

2 bedrooms, 1 bathroom, and all standard room amenities are available.



**MEETING:** A meeting room that has got a capacity of 85 persons, as well as a foyer. Meeting room is equipped with the latest technological items.

Meeting Room	Size m2	Height	Area	Theater	Class	<u>U</u> Shape	Banquet Gala	Coctail
Crystal	12.20 *7.00	2.7	85	85	40	25	40	85

## **SWIMMING POOLS:**

SWIMING POOL	OUT SİDE	SEA WATER	SWEET WATER	M2	DEPT(CM)
Main Pool	X		X	440	140
Aqua Park	X		X	110	110
Mini Club Children Pool-1	X		X	55	35
Mini Club Children Pool-2	X		X	65	55

## **OTHER INFORMATIONS**

A special children's pool, mini club and a shaded playground is available for children between 4 and 12 years.

OTHER ACTIVITIES			
Chargeable	Free Of Charge		
Hairdresser	Turkish bath		
Shopping center	Sauna		
SPA center	Steam room		
Massage / Rubbing	Safe box		
Doctor	Chaise longue, shade, chaise longue mattress at		
Laundry	the pool and the beach		
Game Saloon	Beach towel		
Bali Houses	Wireless internet connection		
Tenis Equipment	Cinema		



FOOD & BEVERAGE				
Chargeable	Free Of Charge			
Room service,	A' la carte restaurants (1x per person- per			
Fresh fruit juices, energy drinks and	restaurants)			
import drinks	Cappuccino, Espresso,			
	Turkish coffee, Ice cream			
	Vital Bar, Lobby Lounge, Lagoon Bar,			
	Beach Bar, Clam Bar			
	Triangle Disco Bar,			
	Mini bar (filled only arrival date with soft drinks)			

SPORTS ACTIVITIES			
Chargeable	Free Of Charge		
Billiards	Fitness center		
Jet-ski / Banana /Ringo	Outdoor training equipments		
Water-ski / Surf / Catamaran	Mini golf / Canoe		
Topaz / Hobby cat	Tennis court (multipurpose)		
Tennis court illumination	Waterball / Aquagym		
Tennis racket / Tennis ball	Aerobic / Streching		
Bungalow	Basketball ground		
	Beach volleyball		
	Boccia / Dart		
	Table tennis		

# **ANIMATION & ENTERTAINMENT**

Animation activities throughout the day, evening shows, live music (on certain days of the week) and disco.

# PRECAUTIONS IN OUR HOTELS AGAINST GLOBAL WARMING

- Solar energy
- Recyclable materials
- Energy savers in the rooms
- Tennis Courts are with hard ground.
- In all Crystal Hotels, smoking is not allowed in indoor areas.



# "WELCOME TO THE REAL WORLD OF TURKISH HOSPITALITY"

#### MEAL SERVICE HOURS AND THEIR UNITS

<u>HOURS</u>	<u>MEALS</u>	
07.00 - 10.00	BREAKFAST – OPEN BUFFET	- GREEN BAY RESTAURANT
10.00 - 11.00	LATE BREAKFAST – CONTINENTAL	- GREEN BAY RESTAURANT, TERRACE SECTION
12.00 - 17.00	TURKISH TRADITIONAL PASTRIES	- CRYSTAL SNACK RESTAURANT
12.30 - 14.30	LUNCH – OPEN BUFFET	- GREEN BAY RESTAURANT
12.00 - 13.00	LUNCH – CHILDREN BUFFET	- GREEN BAY RESTAURANT
16:00 - 17:00	WAFFLE	- BEACH BAR
15:30 - 16:30	ICE CREAM	- BEACH BAR
17.00 - 18.00	CAKES AND COOKIES	- BEACH BAR-LOBBY LOUNGE
18.30 - 19.30	DINNER – CHILDREN BUFFET	- GREEN BAY RESTAURANT
19.00 - 21.30	DINNER – OPEN BUFFET	- GREEN BAY RESTAURANT
19.00 - 21.30	TURKISH CUISINE	- ISTANBUL RESTAURANT (RESERVATION REQUIRED)
19.00 - 21.30	SEAFOOD CUISINE	- SAILOR RESTAURANT (RESERVATION REQUIRED)
19.00 - 21.30	**ITALIAN CUISINE	**RISTORANTE ITALIANO (RESERVATION REQUIRED)
23.30 - 00.30	LATE NIGHT BUFFET	- CRYSTAL MAIN RESTAURANT

<sup>-</sup> TURKISH AND FISH A'LA CARTE RESTAURANTS ARE ONCE PER STAY WITH ONLY FREE BOOKINGS AND MIN. STAY OF 7 NIGHTS.

** Italian a'la carte restaurant is chargeable with only booking .					
<u>HOURS</u>	DRINKS				
10.00 - 18.00	VITAL BAR	(FRUIT JUICES)			
10.00 - 24.00	LOBBY LOUNGE	(LOCAL DRINKS)			
10.00 - 18:00	LAGOON BAR	(LOCAL DRINKS)			
10.00 - 08.00	BEACH BAR	(SOFT DRINKS, LOCAL DRINKS)			
10.00 - 24.00	CLAM BAR (PORT SIDE)	(LOCAL DRINKS)			
23.00 - 02.00	TRIANGLE DISCO BAR	(LOCAL DRINKS)			
MINI BAR	SOFT DRINKS	(FILLED ONLY ARRIVAL DATE)			
<u>HOURS</u>	<u>ACTIVITIES</u>				
09.00 - 19.30	TURKISH BATH				
09.00 - 19.30	SAUNA				
09.00 - 19.30	FITNESS CENTER				

NON-MOTORISED WATER SPORTS (CANOE / SURFING) 10.00 - 19.00

CERTIFICATION IS MANDATORY (FOR SURFING)

# SERVICES NOT INCLUDED IN THE ALL-INCLUSIVE

Service: Telephone, fax, billiard,internet corner.

Tennis court lightening, tennis racket and tennis ball, motorized water sports, sailing (lazer, Sports:

hobby-cat, surf, pico, taz, topaz, fun board)

Wellness: SPA and beauty center, massage, rubbing

Alcoholic drinks will not be served to children less than 18 years. Beverage:

Children less than 7 years are not allowed in the A' la carte restaurants.

Import drinks and fresh fruit juices

Alcoholic beverages shall not be served in bottles. Alcoholic drinks shall not be served at breakfast.

Room service

The hotel management shall be entitled to make alterations subject to timely notification concerning the above listed services and their hours.